

## Appointment Arrival Set Up Instructions

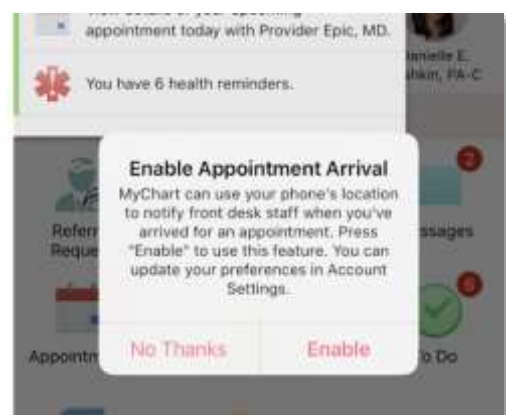
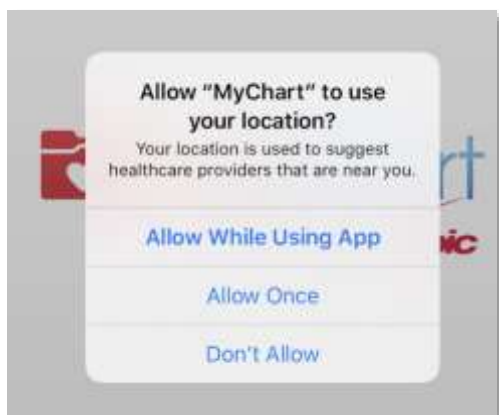
"Appointment Arrival" is a feature available in the MyChart App which, when turned on, enables Atrius Health to send a check-in notification to allow patients to quickly check themselves in for their appointment when arriving at the office. To enable location services on your smartphone, follow the instructions below.

### Appointment Arrival - iOS (Apple) setup:

1. For users who **already have the MyChart App**, under "Account Settings," make sure that "Notifications" and "Appointment Arrival" are turned on (green).



2. If you are **downloading the MyChart app for the first time**, please select "Allow While Using App" when asked if you want to use location services. When opening the app for the first time, make sure you enable Appointment Arrival.



## Appointment Arrival - Android Setup

1. Make sure your phone location mode is set to high accuracy.



2. In the [MyChart App](#) under account settings, confirm **Push Notifications** and **Appointment Arrival** are both enabled, then click "Turn on Appointment Arrival."

